

Guarantee conditions for FormBoss steel garden edging.

1. During the period of the guarantee of FormBoss Steel Garden Edging and from the date of delivery of the products from Greenlines Gardenware to the consumer, or by any authorised distributor to the buyer, Greenlines Gardenware will replace or repair any defective products without charge subject to the following conditions.

2. The period of the guarantee of Greenlines Gardenware's FormBoss edging in Galvanised steel and Redcor® steel edging is 10 years. For ZAM steel edging we offer a 15 year guarantee.

3. The guarantee will not apply if damage or loss arises from:

(1) improper installation contrary to the instructions of Greenlines Gardenware;

(2) the use of accessories including consumables, hardware, or software which were not manufactured by or approved in writing by Greenlines Gardenware;

(3) unusual loads or abuse or strain on Greenlines Gardenware products above and beyond normal domestic garden usage;

(4) any modifications of the product which was not authorised in writing by Greenlines Gardenware;

(5) any misuse of the product by the buyer or anyone for whom the buyer has legal responsibility (including a minor);

(6) any use or operation of the product outside of the physical, electrical or environmental specifications of the products;

(7) inadequate or incorrect site preparation;

(8) inadequate or improper maintenance of the product;

(9) use of Greenlines Gardenware products for any other purpose that that set out by Greenlines Gardenware;

(10) use of strong chemicals upon the products;

(11) failure of the product must not be due to misuse, improper installation or other abuse or misuse;

(12) the consumer to whom the products are supplied causes the products to become of unacceptable quality, or fails to take reasonable steps to prevent them from becoming of unacceptable quality;

(13) the products are damaged by abnormal use;

(14) the products are used for the purpose indicated by Greenlines Gardenware;

(15) wear and tear consistent with normal gradual deterioration.

(16) the products being installed within 1km of a saltwater coastline.

4. The guarantee will be honoured provided that the consumer can provide proof of purchase.

5. All shipping and transportation charges incurred in returning defective products, or any of its component parts, together with the cost of returning them to the consumer must be paid by the consumer.

6. All installation costs incurred by the consumer must be paid by the consumer.

7. This warranty does not extend to cover any damage to the surface of the products such as light rusting and marking of the surfaces nor to corrosion to any surfaces.

8. If the products sold in Australia are not installed by or on behalf of the consumer within 30 days of delivery, the guarantee period expressed above begins to run from the date of delivery.

9. All guarantees and warranties under the *Competition and Consumer Act 2010 (Cth)* and relevant State laws apply to Greenlines Gardenware products.



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